



205 Technology Parkway  
Auburn, AL 36830  
Phone 800-749-2761  
Fax 866-793-7378  
www.coachcomm.com

## **Return/Exchange Notice**

Should you need to return a part or accessory

### **Please read carefully.**

1. Call us at 1-800-749-2761, option 3 to discuss the problem and acquire a return authorization (RMA#).
2. Open all boxes and packages carefully. We will not process replacements on items not returned in original packaging including all cords, warranty cards or any other additional items included in original purchase.
3. Properly pack and insure the product being returned. Each part must be returned in “like new” condition, complete with all packing materials, including plastic bags and instruction sheets.
4. Please include a brief note explaining the reason for return and a copy of the original packing slip.
5. Address the package to: CoachComm, LLC  
205 Technology Parkway  
Auburn, Alabama 36830
6. Discrepancies in shipments must be reported within 30 days.
7. Defective parts must be returned within 30 days of purchase.
8. New “not needed” parts being returned may be subject to a restocking fee.

### **All Refunds will be Less Shipping Costs**

If the above applicable conditions are not met, the product will be returned to you, and no credit will be issued.

Thank you for your cooperation.