

CUSTOMER SUPPORT

CoachComm offers technical support via phone and email from 8:00 a.m. to 5:00 p.m. (Central Time), Monday through Friday. After hours support available with applicable support plans.

+1.800.749.2761
customer.service@coachcomm.com

Visit <https://www.coachcomm.com/support> for product support references and helpful documentation.

Additional Documentation

This is a quick start guide. For additional details on menu settings, device specifications, and product warranty, refer to the full X-System Operating Manual included with your X-System or on our website listed above.

WARNINGS

Go to www.coachcomm.com/x-system-player or scan the QR code below to view additional warnings for the use of CoachComm X-System Player.



IN THIS BOX

WHAT'S INCLUDED WITH COACHCOMM X-SYSTEM PLAYER?

- CoachComm X-System Player Coach/Player Radio Pack Module
- Quick Start Guide
- Rechargeable Battery
- USB Direct Battery Charging Cable
- Speakers Assembly
- Charging Kit (for charging via player module)
- Zippered Storage Pouch



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QUICK START GUIDE



For more information visit
www.coachcomm.com

SETUP

Prepare X-System

- Contact CoachComm Customer Service for assistance setting up CoachComm X-System Player with your X-System.
- Refer to the newest version of the X-System Manual for specifics on X-Ware setup.

Pair with X-System

1. **Connect to CU.** Using the supplied USB-C to USB-A cable, plug the cable into the USB-C connector on the player module and into the USB-A connector on the Control Unit (CU).
2. **Follow CU prompts.** Follow the normal pairing procedure on the LCD screen of the CU. When paired, the display will read "Pairing complete." The module will receive the first available player profile. A different profile can be selected in X-Ware or from the menu of the CU.

Note: The STATUS LED on the player module will flash AMBER when pairing is complete. If the STATUS LED is RED, Player module is not paired.

Charge and Power On

1. **Connect battery to USB direct charging cable.** With the supplied direct USB charger, connect to the charging connector on the battery.
Note: Battery charge time should be approximately three and a half (3.5) hours. Battery can also be charged via the player module with the charging kit. See the X-System Manual for instructions.
2. **Ensure the battery has been fully charged. Charging cable LED will be solid green at full power.**
3. **Connect battery to player module.** Make sure the arrows on the two connector ends are aligned.
4. **Ensure the player module battery has been fully charged. Module power LED will be solid green at full power.**
5. **If player module goes into sleep mode:** shake the player module for three seconds until the green power LED comes on to wake.

Assemble Parts

1. **Attach speakers assembly.** Connect the speakers assembly to the speaker connector on the player module. Check the speakers assembly is snapped into place and is securely connected to the player module.
2. **Attach velcro to player components.** Attach the "hook" side of the velcro onto the player module components on the side with no label, and attach the "loop" side of the velcro to the helmet.

Note: The rectangle velcro should be attached to the player module and battery on the non-label side. The circle velcro should be attached to the speakers on the side without speaker holes.

Determine Placement of Components

1. **Adjust volume to lowest level.** Before installing the player module and speaker assembly in a helmet, turn the volume to its lowest level using X-Ware or from the menu of the CU.

WARNING: HEARING LOSS HAZARD. To prevent possible permanent hearing loss, ALWAYS set the volume as low as possible depending on the ambient noise at practice or at a game.

- DO NOT use CoachComm X-System Player if it emits any unusual loud noise. Turn module off by disconnecting the battery and contact CoachComm Customer Service.
- Permanent hearing loss may result from exposure to high volumes or other loud noises.

2. **Follow the recommendations of the helmet manufacturer for the specific model helmet.**

WARNING: To prevent SERIOUS INJURY or DEATH, ALWAYS contact the helmet manufacturer for the approved device placement locations for the X-Player and its accessories. These may vary between helmet models and between helmet manufacturers.



- ONLY use with NOCSAE compliant helmets.
- ONLY use attachments or accessories specifically made for or approved by CoachComm.
- ALWAYS refer all player module service to qualified CoachComm service personnel. There are no user serviceable parts inside the CoachComm X-System Player.

Power Off

- **Auto Sleep:** Player module automatically goes into a sleep/low-power mode after approximately five (5) minutes of inactivity if it does not detect movement and is not connected to a system to conserve battery power.
- **Power Off:** Unplug the battery from the battery connector.

Note: Charge the battery after each use. Disconnect battery if storing for more than a week.

OPERATION

See the newest version of the X-System Manual for information on Coaches' communication with CoachComm X-System Player.

Battery

- Battery life: Approx. 6.5 hours
- Charge time from empty (when charging battery only): Approx. 1.75 hours
- Charge time from empty (when charging battery through module): Approx. 3.5 hours

The device temperature will increase due to normal charging. As a lithium-polymer battery safety mechanism, charging will stop if the device is too hot (over 113°F). CoacComm recommends charging devices in a cool environment.

Module LEDs

	Color	Solid LED	Blinking LED
Status	Red	Unpaired	Error
	Green	Linked	Searching for RT
	Amber		Pairing Complete
	Red/Green		Updating
Power	Red	USB Power	Low Battery
	Green	Full Power	Charging
	Amber	<50% Battery	<25% Battery