



Limited Warranty

X-System™, eVenue Thunder®, eVenue Tempo®, Tempo®, and Tempo® GO products are warranted to be free from defects in materials and workmanship for a period of one year from the date of sale to the end user.

CoachComm Cobalt®, CoachComm Cobalt® Plus, CoachComm Cobalt® Plus Player Receiver, Tempest®, and CoachComm Connex® systems carry a two-year product warranty.

The purchase of a maintenance and support plan is not a condition of coverage under this limited warranty; however, purchasing a plan does extend a product's warranty for an additional year.

The sole obligation of CoachComm, LLC during the warranty period is to provide, without charge, parts and labor necessary to remedy covered defects appearing in products returned prepaid to CoachComm, LLC. This warranty does not cover any defect, malfunction, or failure caused by circumstances beyond the control of CoachComm, LLC, including but not limited to negligent operation, abuse, accident, failure to follow instructions in the Operating Manual, defective or improper associated equipment, attempts at modification and/or repair not authorized by CoachComm, LLC, and shipping damage. Products with their serial numbers removed or effaced are not covered by this warranty.

This limited warranty is the sole and exclusive express warranty given with respect to CoachComm, LLC products. It is the responsibility of the user to determine before purchase that this product is suitable for the user's intended purpose. ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. NEITHER COACHCOMM, LLC NOR ANY AUTHORIZED RESELLER WHO SELLS COACHCOMM PRODUCTS IS LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.

Parts Limited Warranty

Replacement parts for CoachComm, LLC products are warranted to be free from defects in materials and workmanship for 120 days from the date of sale to the end user.

This warranty does not cover any defect, malfunction, or failure caused by circumstances beyond the control of CoachComm, LLC, including but not limited to negligent operation, abuse, accident, failure to follow instructions in the Operating Manual, defective or improper associated equipment, attempts at modification and/or repair not authorized by CoachComm, LLC, and shipping damage. Any damage done to a replacement part during its installation voids the warranty of the replacement part.

This limited warranty is the sole and exclusive express warranty given with respect to CoachComm, LLC products. It is the responsibility of the user to determine before purchase that this product is suitable for the user's intended purpose. ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. NEITHER COACHCOMM, LLC NOR ANY AUTHORIZED RESELLER WHO SELLS COACHCOMM PRODUCTS IS LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.



Battery Warranty

CoachComm provides a one-year warranty for all CoachComm branded lithium-polymer rechargeable batteries (one year from the date of sale to and purchase by the end user). The warranty period is based upon the expectation that the battery will deliver 80% of its initial capacity after 300 cycles at typical power loads. Lithium-polymer batteries will continue to operate below 80% capacity threshold; however, the capacity (run time) delivered between charges will continue to decrease. Apart from this warranty, batteries are also covered as part of the customer's annual maintenance plan (where applicable).

Warranty Claims

CoachComm, LLC, is not responsible for inbound shipping costs and does not accept collect freight packages. Warranties do not cover damage caused in shipping, loaner equipment, or damage from abuse, negligent treatment, or acts of God. Warranty claims should be made to: CoachComm, LLC, 205 Technology Parkway, Auburn, AL 36830.