

CUSTOMER SUPPORT

CoachComm offers technical support via phone and email from 8:00 a.m. to 5:00 p.m. (Central Time), Monday through Friday. After hours support available with applicable support plans.

Phone: +1.800.749.2761
Email: support@coachcomm.com

Visit <https://www.coachcomm.com/support> for product support references and helpful documentation.

Additional Documentation

This is a quick start guide. For additional details on menu settings, device specifications, and product warranty, refer to the full X-System Operating Manual included with your X-System or on our website listed above.

WARNINGS

Go to www.coachcomm.com/x-system-player or scan the QR code below to view additional warnings for the use of CoachComm X-System Player.



IN THIS BOX

WHAT'S INCLUDED WITH COACHCOMM X-SYSTEM PLAYER?

- CoachComm X-System Player Coach/Player Radio Pack Module
- Quick Start Guide
- Rechargeable Battery
- USB Direct Battery Charging Cable
- Speakers Assembly
- Charging Kit (for charging via player module)
- Zippered Storage Pouch



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QUICK START GUIDE



For more information visit
www.coachcomm.com

SETUP

Prepare X-System

- Contact CoachComm Customer Service for assistance setting up CoachComm X-System Player with your X-System.
- Refer to the newest version of the X-System Manual for specifics on X-Ware setup.

Pair with X-System

- 1. Connect to Control Unit (CU).** Using the supplied USB-C to USB-A cable, plug the cable into the USB-C connector on the player module and into the USB-A connector on the CU.
- 2. Follow CU prompts.** Follow the normal pairing procedure and select a profile listed on the screen of the CU. When paired, the display will read "Pairing complete." Profiles can be changed from X-Ware or the menu of the CU.

Note: The STATUS LED on the player module will flash AMBER when pairing is complete. If the STATUS LED is RED, Player module is not paired.

Charge and Power On

- 1. Connect battery to USB direct charging cable.** With the supplied direct USB charger, connect to the charging connector on the battery.
- Note:** Battery charge time should be approximately three and a half (3.5) hours. Battery can also be charged via the player module with the charging kit. See the X-System Manual for instructions.
- 2. Ensure the battery has been fully charged. Charging cable LED will be solid green at full power.**
- 3. Connect battery to player module.** Make sure the arrows on the two connector ends are aligned.
- 4. Ensure the player module battery has been fully charged. Module power LED will be solid green at full power.**
- 5. If player module goes into sleep mode:** shake the player module (or shake helmet if placed inside) for three seconds until the green power LED comes on to wake.

Assemble Parts

- 1. Attach speakers assembly.** Connect the speakers assembly to the speaker connector on the player module. Check the speakers assembly is snapped into place and is securely connected to the player module.
- 2. Attach velcro to player components.** Attach the "hook" side of the velcro onto the player module components on the side with no label, and attach the "loop" side of the velcro to the helmet. The circle velcro should be attached to the speakers on the side without speaker holes. The rectangle velcro should be attached to the player module and battery on the non-label side.

WARNING: Removal of the product label may cause device damage and voids the warranty.

Determine Placement of Components

- 1. Adjust volume to lowest level.** Before installing the player module and speaker assembly in a helmet, turn the volume to its lowest level using X-Ware or from the menu of the CU.
- WARNING:** HEARING LOSS HAZARD. To prevent possible permanent hearing loss, ALWAYS set the volume as low as possible depending on the ambient noise at practice or at a game.
- DO NOT use CoachComm X-System Player if it emits any unusual loud noise. Turn module off by disconnecting the battery and contact CoachComm Customer Service.
- Permanent hearing loss may result from exposure to high volumes or other loud noises.
- 2. Follow the recommendations of the helmet manufacturer for the specific model helmet.**

WARNING: To prevent SERIOUS INJURY or DEATH, ALWAYS contact the helmet manufacturer for the approved device placement locations for the X-Player and its accessories. These may vary between helmet models and between helmet manufacturers.



- ONLY use with NOCSAE compliant helmets.
- ONLY use attachments or accessories specifically made for or approved by CoachComm.
- ALWAYS refer all player module service to qualified CoachComm service personnel. There are no user serviceable parts inside the CoachComm X-System Player.

Power Off

- **Auto Sleep:** Player module automatically goes into a sleep/low-power mode after approximately five (5) minutes of inactivity if it does not detect movement and is not connected to a system to conserve battery power.
- **Power Off:** Unplug the battery from the battery connector.

Note: Charge the battery after each use. Disconnect battery if storing for more than a week.

OPERATION

See the newest version of the X-System Manual for information on Coaches' communication with CoachComm X-System Player.

Battery

- Battery life: Approx. 6.5 hours
- Charge time from empty (when charging battery only): Approx. 1.75 hours
- Charge time from empty (when charging battery through module): Approx. 3.5 hours

The device temperature will increase due to normal charging. As a lithium-polymer battery safety mechanism, charging will stop if the device is too hot (over 113°F). CoachComm recommends charging devices in a cool environment.

Module LEDs

	Color	Solid LED	Blinking LED
Status	Red	Unpaired	Error
	Green	Linked	Searching for RT
	Amber		Pairing Complete
	Red/Green		Updating
Power	Red	USB Power	Low Battery
	Green	Full Power	Charging
	Amber	<50% Battery	<25% Battery